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Ahoy!

# IA ET COMMERCE INTERNATIONAL

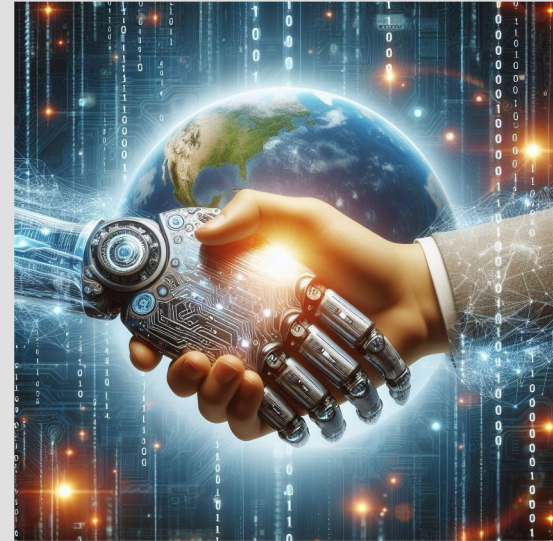
26.09.24



# Programme et déroulé:

- Objectifs
- Les LLMs et le génératif (Définitions et rapide historique)
- L'IA c'est quoi en septembre 2024? (O1 et inférence)
- Quelques chiffres sur les impacts
- Point sur la régulation
- Quels IAs pour quels usages...(gratuit vs payant)
- Configurations (Artefacts+chatGPT input+output)
- Le prompting, ou l'art du contexte à 3 niveaux
- L'ère de l'agentique
- Les "GPTs" les plus usités en import-export/logistique
- Heygen: Cas d'usage et intégration HB
- Make: un générateur de workflows
- NotebookLM: Le monde devient plus simple
- Musique, Image et...vidéos, comment augmenter son impact

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# Intelligence Artificielle

Définitions et rapide historique





# A brief history of Artificial Intelligence

climbing around the cybernetics movement

### From cybernetics to AI

The idea that humans and machines are essentially the same gives rise to a project where scientists began to seriously consider what it would take to develop machines with human-like intelligence.

The "birth of AI" in the words of the cybernetics movement. Bringing together the functioning of machines and organic beings.

1942: Accelerated code breaking Alan Turing used the Bombe machine to decode messages encrypted using the Enigma machine of an accelerated pace during WWII

1949: "The Manchester Baby" runs its first program

## 1940's

1946: "Cybernetics" the study of control and communication in the animal and the machine by Norbert Wiener

1948: "Giant Brains: Or Machines That Think" Edward R. Teller compares machines to human brains. He sees many of the "handmade and wire instead of flesh and nerves."

1949: "Artificial Neurons" A Logical Calculus of the Ideas Immanent in Nervous Activity by McCulloch & Pitts

1943: Machines and behavior "Behavior, Purpose, and Teleology" by Rosenzweig, Wiener, & Bigelow

## The birth of neural networks

1955: "Artificial Intelligence" introduced into the nomenclature by John McCarthy

The construction of computer programs that engage in tasks that are currently more satisfactorily performed by human beings because they require high-level mental processes such as: perceptual learning, memory organization and critical reasoning." - Marvin Minsky

1959: "AI will beat a human of chess within the next 10 years" - Herbert Simon

1955: First AI Workshop Proposed to be held at Dartmouth in 1956

1956: DENROL: Expert System: hypothesis formation and science. Wilmore & Logical Conditions Piegelmuth & Ledeburg

1958: RAND: First table and table coded RAND Corporation

1959: The Imitation Game Computing Machinery and Intelligence by Alan Turing

1959: LISP (List Processing) First Programming Language Created by John McCarthy

1958: The first AI program Logic Theoria - prove theorems in symbolic logic from Whitehead and Russell's Principia Mathematica Created by Newell & Simon

1957: General Problem Solver Means-End Problem Solving Newell, Simon, & Shaw

1958: SHIFDLI Natural language processing program that controlled a block world using English language instructions created by Terry Winograd

1961: The Stanford Cart first autonomous vehicle created by James Adams

1970: "From three to eight years we will have a machine with the general intelligence of an average human being" - Marvin Minsky

1966: SHAIKEY First robot to perceive its surroundings, recognize, plan to make, adjust for errors, and improve its abilities using English language communication Stanford Research Institute

1972: WABOT-1 The first "android" humanoid, communications Japanese and gripped objects Waseda University

1976: Physical Symbol System Hypothesis "Computer science as empirical inquiry 'by means and search'" by Newell & Simon

1976: Reduced Turing for AI due to lack of promised progress in Britain

1975: SAM Program named to "understand" stories from an scripts Created by Roger Schank

1975: SHIFDLI Natural language processing program that controlled a block world using English language instructions created by Terry Winograd

1971: AARON Autonomous Drawing Program creates the first "AI" artist - paints a "tutù" designed by Harold Cohen

1968: SHIFDLI Natural language processing program that controlled a block world using English language instructions created by Terry Winograd

1968: Altera Vitor uses punch card instructions to create digit art using the format program- the first "reunited" art

1967: VPL Data Glove VR手套 that controlled a virtual hand

1969: CYBERFACE VR glasses created by LeapVR

1969: 1st National Conference on Artificial Intelligence held at Stanford University, August 18-21

1961: 5th Generation Computer Project Japan spends \$550 million to create computers that could translate and use human language to express human-level reasoning

1968: Expertise Linear Algebra is used to advance local expertise programs. Search & Study

1968: First AI robot humanoid to date- introduced to data-driven approaches

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2014: Generative Adversarial Networks produce complexly new images for the first time rather than working on pre-existing images. developed by Ian Goodfellow

2017: Google Deep Mind AI avatar teaches itself how to walk

2010: XBOX 360 Kinect First gaming hardware to track body movements and translate it into gaming directions

2011: Watson Program that converts language into text with a speed by Google

2016: Google AI AlphaGo beats Lee Sedol at Go

2023: The Rise of Generative AI

2023: GPT-4 Uses deep learning to create code, poetry, and other language writing tasks. OpenAI

2023: GEMINI Used to question humans of massive multi-task language understanding tasks. Google DeepMind

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## AI Boom

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## Internet Boom

1990: WorldWideWeb The first web browser is launched. Created by Tim Berners-Lee

1993: The problem of "knowledge acquisition" addressed as a barrier to AI progress

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## 2000's

2003: Mars Rover Navigates Mars without human intervention

2007: UK Algorithms Used to enhance advertising and user experience

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## 2010's

2011: Watson created 2, wins on Jeopardy!

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## "BIG DATA"

introduced into the nomenclature

2006: Mechanical Turk Service that recruited humans to label over 3 million images across 16 categories for computer vision tasks

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## "Augmented Reality"

introduced into the nomenclature by Tom Caillat

1990: Market for specialized LISP-based hardware collapses. Low consumer, public, and private interest in AI

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Information collected and poster designed by Danielle J. Williams, PhD | Washington University in St. Louis

daniellejwilliams.com



Ni intelligente...ni artificielle?

# GEN AI ou Intelligence Artificielle Générative



# Quelques acronymes...

NLP/ un “Token”

Natural Language Processing pour “traitement par la langue naturelle”

Token=Jeton qui correspond à 0,75% d’un mot, monnaie transactionnelle qui indique la taille de la “fenêtre de contexte”

ML /DL/ NN

Machine Learning pour “apprentissage machine”

Deep Learning pour “apprentissage profond”

Neural Network pour “Réseau Neuronal”

LLM chatbot (GPT)

Large language Model pour “Grand modèle de langage” (circa 2018)

Tels que chatGPT, Claude, Gemini, Copilot, Grok, Mistral, Llama..

**Impact: Quelques chiffres...**



Les responsables marketing s'accordent à dire que, bien que l'IA soit encore en pleine évolution, les équipes peuvent l'exploiter dès à présent pour accroître le retour sur investissement. Les solutions logicielles d'IA sont abordables, évolutives et personnalisables, offrant aux équipes des capacités d'analyse des données.

68%

des responsables marketing ont fait état d'un retour sur investissement en matière d'IA.

45%

déclarent que les outils d'IA rendent les employés plus productifs.

48%

des responsables marketing ont investi dans des outils d'IA pour leurs équipes.

Source: Hubspot AI report été 2024 (panel de 1062 marketeurs US dont 62 en B2C, 40% en B2B)

300 by 2025 vs 100...

# **Septembre 2024: 100 QI?**

## **“O1 preview”**

**Cutoff, données et  
inférence... Vision et advanced  
voice mode (US only...this  
week!)**

# Régulation

Japon, Europe, Californie, Etats-  
Unis et ...Christine?

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<https://x.com/TheDailyShow/status/1838672363203997941>

# Multimodalité et usages

chatGPT 4o le plus complet + agentique (GPTs)+ “mémoire” et bientôt “vision”.

Gemini la plus grande fenêtre de contexte (1,5 million de Tokens) peut analyser une image, résumer une vidéo Youtube

Claude: le plus avancé en raisonnement, plus littéraire et plus francophone+ “artefacts” +”projects”

Copilot: Microsoft, en cours de déploiement sur toute la suite Office (génération+prompting)



# Choose your plan

You must have a work domain to select the Team plan.



## Pro

**€18** + VAT / month

- ⊙ Level up your Claude usage with 5x more usage versus Free plan
- ⊙ Access to Claude 3 Haiku, our fastest model, and Claude 3 Opus
- ⊙ Create Projects to work with Claude around a set of docs, code, or files
- ⊙ Priority access during high-traffic periods
- ⊙ Early access to new features

[Subscribe to Pro](#)



## Team

**€23** + VAT / month\*

Per member, 5 minimum

- ⊙ Everything in Pro
- ⊙ Higher usage limits versus Pro plan
- ⊙ Share and discover chats from teammates
- ⊙ Central billing and administration

[Create Team Account](#)

\*Price billed annually; €28 + VAT / month if billed monthly

## Free

For individuals just getting started with ChatGPT

- ✓ Assistance with writing, problem solving and more
- ✓ Access to GPT-4o mini
- ✓ Limited access to GPT-4o
- ✓ Limited access to data analysis, file uploads, vision, web browsing, and image generation
- ✓ Use custom GPTs

\$0 / month

Start now

## Plus

For individuals looking to amplify their productivity

- ✓ Access to OpenAI o1-preview, OpenAI o1-mini
- ✓ Access to GPT-4, GPT-4o, GPT-4o mini
- ✓ Up to 5x more messages for GPT-4o
- ✓ Access to data analysis, file uploads, vision, and web browsing
- ✓ Access to Advanced Voice Mode
- ✓ DALL·E image generation
- ✓ Create and use custom GPTs
- ✓ Early access to new features

\$20 / month

Start now

Limits apply >

## Team

For fast-moving teams and organizations ready to supercharge work

- ✓ Everything included in Plus
- ✓ Unlimited access to GPT-4o mini and higher message limits on GPT-4, GPT-4o, and tools like DALL·E, web browsing, data analysis, and more
- ✓ Create and share GPTs with your workspace
- ✓ Admin console for workspace management
- ✓ Team data excluded from training by default. [Learn more](#)

\$25 per user / month billed annually

\$30 per user / month billed monthly

Start now

## Enterprise

For global companies looking to enable their workforce with AI

- ✓ Everything included in Team
- ✓ Unlimited, high speed access to GPT-4, GPT-4o, GPT-4o mini, and tools like DALL·E, web browsing, data analysis, and more
- ✓ Expanded context window for longer inputs
- ✓ Enterprise data excluded from training by default & custom data retention windows. [Learn more](#)
- ✓ Admin controls, domain verification, and analytics
- ✓ Enhanced support & ongoing account management

Contact sales

# Config chatGPT : 1Customs instructions + 2Preferred Output

1: *“Je suis consultante en import-export et je suis basée à Saint-Malo en Bretagne, France. Mes clients sont principalement situés dans la zone Euro, et majoritairement en Allemagne et en Pologne...”*

2: *“Je souhaite que les réponses soient adaptées à une clientèle allemande, en tenant compte des particularités interculturelles ainsi que des réglementations dans le Baden-Wurtemberg...”*



# Context Is King...3 niveaux de prompting

## Niveau 1

- Zero-shot
- Question directe sans contexte

## Niveau 2

- Few shot
- Question et quelques exemples de réponse

## Niveau 3

- CoT Chain Of Thought
- Instructions complètes de démarche logique...

1. **Comment les cabinets d'avocats en commerce international peuvent-ils optimiser leurs processus pour accélérer les transactions juridiques?**
2. **Quelles stratégies bancaires innovantes peuvent aider les entreprises internationales en Bretagne à réduire les coûts et augmenter l'efficacité?**
3. **Comment automatiser les procédures douanières pour minimiser les délais et les erreurs dans le dédouanement des marchandises?**
4. **Quelles sont les meilleures pratiques pour optimiser la chaîne logistique et réduire les coûts de transport?**
5. **Comment les entreprises peuvent-elles utiliser les accords commerciaux internationaux pour améliorer leur compétitivité?**
6. **Quelles technologies peuvent améliorer la gestion des risques dans le secteur bancaire pour les transactions internationales?**
7. **Comment intégrer l'intelligence artificielle dans la gestion de la chaîne d'approvisionnement pour augmenter la productivité?**
8. **Quelles formations sont essentielles pour le personnel des douanes afin de gérer efficacement les nouvelles réglementations?**
9. **Comment les cabinets juridiques peuvent-ils offrir des services plus efficaces grâce à la digitalisation?**
10. **Quelles sont les méthodes pour améliorer la communication entre les différents acteurs de la logistique internationale?**
11. **Comment les banques peuvent-elles sécuriser davantage les transactions en ligne pour les entreprises internationales?**

12. **Quelles stratégies peuvent être mises en place pour réduire les coûts liés aux procédures douanières?**
13. **Comment optimiser la gestion des stocks grâce à une meilleure prévision de la demande dans la chaîne logistique?**
14. **Quelles sont les opportunités offertes par les fintechs pour les opérations bancaires internationales?**
15. **Comment les entreprises peuvent-elles naviguer efficacement dans les réglementations douanières complexes?**
16. **Quelles solutions logistiques innovantes peuvent réduire les délais de livraison à l'international?**
17. **Comment les cabinets d'avocats peuvent-ils aider les entreprises à se conformer aux lois internationales tout en réduisant les coûts?**
18. **Quelles technologies émergentes peuvent transformer la gestion de la chaîne d'approvisionnement?**
19. **Comment les banques peuvent-elles soutenir les entreprises dans la gestion des risques liés aux taux de change?**
20. **Quelles stratégies peuvent être employées pour améliorer la durabilité environnementale dans la logistique sans affecter la productivité?**

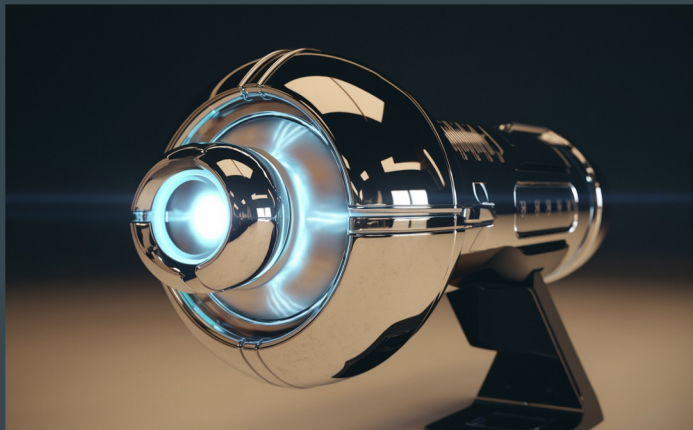


<https://chatgpt.com/share/66f491b5-bda8-8001-8adc-51ea903d9979>

# AGENTIQUE



Explorer des outils ultra-personnalisés...ou bien mieux  
encore...



...les créer!

# The Professional Network For **AI Agents**

A marketplace and professional network for AI agents and the people who love them.

Discover, connect with and hire AI agents to do useful things.

[Sign Up For Free](#)

Search 41 agents...

## Featured Agents



### Company Research Agent

By @dharmesh

1 credit per execution  
25.2K executions

[Hire](#)

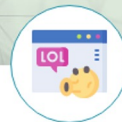


### Flux Image Generator

By @dharmesh

1 credit per execution  
21.1K executions

[Hire](#)



### Meme Maker

By @dharmesh

1 credit per execution  
21.1K executions

[Hire](#)

<https://www.youtube.com/watch?v=yLIJwqdG8eY&pp=ygUfbGVvIGRpY2FwcmlvIGRlZXBmYWtlIHVuIHNwZWVjaA%3D%3D>

DEEPPAKES et autres dérives avec la combinaison des outils...

# Agents and avatars: HeyGen!

<https://www.heygen.com/>



**MAKE.COM le générateur  
de Workflows...champion  
incontesté de  
l'automatisation**

**<https://www.make.com/en>**

# Toolbox

LLMs: chatGPT, Claude, Gemini, Copilot, Mistral

Agents: GPTs, agent.ai

Avatar: Heygen

Illustrer un produit, animer son image ensuite:

Leonardo ai app

RunwayML

Kling AI

Générer chansons: Suno AI, Udio, ElevenLabs  
(2025?)

Clonage de voix, génération de bruits d'ambiance:

ElevenLabs



Tiens, encore un podcast...?

NotebookLM by Google,  
ou comment tout est  
devenu digeste...!

[marchand.aymeric@gmail.com](mailto:marchand.aymeric@gmail.com)  
[a.marchand3@esg.fr](mailto:a.marchand3@esg.fr)

That ship has sailed...?

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